

FAQ's

FREQUENTLY ASKED QUESTIONS

1. Do I need an appointment?

No, you do not need one. We have associates available to take wedding invitation orders from store opening to closing. However, if you would like to make an appointment, you are welcome to do so. Here's the link: www.vromansbookstore.com/setup-appointment, or please call us at 626-449-5320, ext. 401.

2. May I just come in to look at your albums and samples?

Absolutely! As long as the store is open, our albums are available for perusal. We also have desks and chairs for your comfort and convenience. Our staff is always available to answer any questions that you may have about ordering invitations.

3. What information should I have with me when I am ready to place my order at Vroman's?

We will need any of the specific information about your big day, such as (with proper spelling of) names, addresses, times, venues, and instructions. We can assist you with the general wording and set-up; we'll just need to know where, when, and how this is all happening!

4. Do I need my guest list or a head count when we order the invitations?

Not exactly. Typically, invitations are ordered in increments of 25. So if you're going to need 68 invitations, we'll have to order 75. That said, make sure you have at least a preliminary list of households which will be receiving invitations. You can figure out how to actually address the invites, and to whom to address them, later. Also, when ordering invitations, it is better to err on the side of caution and get more than you think you'll need, not less. If you end up with some extra invites, no big deal. If we have to order more however, the expense will be substantial.

5. How long does the process usually take?

To place the order, it may take anywhere between 30 minutes to 2 hours. For the entire printing and shipping process, count on 3 to 6 weeks. Things to consider when planning a time frame for invitations include the print process and production time, shipping, and proofing. Anyone of these things can add time to the processing of your order.

6. How much do invitations cost? Can I find invitations in my budget?

The cost of invitations depends on many factors, such as type of stock, print process, quantity, etc. We have an enormous selection to choose from, and can help you find something that will work for you regardless of budget constraints.

7. Does Vroman's offer Calligraphy services?

We do not. However, we do have a list of Calligraphers that we provide for you. We also offer in-house printing services, and have the ability to personalize your mailing envelopes in this way. We would try to match ink color and typestyle, and would print them for you here. Ask us for details!

8. Will Vroman's assemble my invitations?

Yes, for a fee. Invitations generally come unassembled. You would be responsible for stuffing your own envelopes. Some invitations require some assembly such as gluing, taping certain pieces together, or adding ribbon, etc. We do offer assembly services that would take care of this additional preparation for you. Ask about this when you're ready to place an order so that we may explain what might be involved in putting your invitation ensemble together.

9. I have a really specific idea in mind for my invitations. Does Vroman's do custom work?

Yes we do! If there is a particular theme, motif, color, etc. that you would like to design your invitations around, we can certainly help you with this. Many things are customizable when ordering through the vendors, but we also offer in-house services in which we can design anything for you.

10. How much time do I need to place my invitation order? When am I supposed to mail these?

See our Timeline page for more details. As a rule of thumb though, give yourself as much wiggle room as possible. Errors are infrequent but they can happen, so you want to make sure you have the time to address any issues that may occur.

11. Do I need to pay in full when I place my order?

No. You may if you would like, but we will also accept a deposit for half of the total of the order when it is placed.

12. I don't know where to even begin; I've never done this before! What do I do?

Never fear. Our associates are here to assist you with any questions, concerns, or issues. We'll help you get started and direct you towards the invitations of your dreams.